Quick guide for first time login

Step 1

Open the new Digital Banking app or visit www.five-starbank.com. If visiting the website, click the Login button in the top right-hand corner of the home page.

Step 2

Enter your current NetTeller user ID and password. A Secure AccessCode will be sent to your chosen delivery method for authentication.

Step 3

Establish a new password for your Five Star Bank Digital Banking account.

Step 4

Review and acknowledge our E-sign Consent Agreement and Digital Banking Agreement .

Step 5

Welcome to Five Star Bank Digital Banking - Explore what it has to offer.

Important: You only need to complete the first time login process once. Your login credentials will be the same whether you log in from a computer or the app and will carry over to your other devices.

For more helpful tips visit: https://www.five-starbank.com/resources/digital-banking-support

To access Five Star Bank Digital Banking via the mobile app

Download the app by searching **"Five Star Bank Digital Banking"** in the Apple Store or Google Play Store and look for our logo.

Download the app from the **Apple Store**.

Download the app from the Google Play Store.

Remember to delete your AirTeller app from your device. It will no longer function.





Five Star Bank, Member FDIC

Insurance and investment products and services are not FDIC insured, are not a deposit or bank guaranteed, are not insured by any Federal governmental agency, and are subject to investment risks, including possible loss of principal invested.